

COMMUNICATION SOLUTIONS
FOR TODAY'S SMALL BUSINESS

 Tadiran Telecom

EMERALD ICE

SMART COMMUNICATIONS
FOR GROWING BUSINESS

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EMERALD ICE



TADIRAN TELECOM - A WORLD OF COMMUNICATIONS FOR EVERYDAY BUSINESS

With its first business telephone systems introduced in the late 1960's, Tadiran now has distribution in 41 countries. Tadiran is known for its highly reliable and amazingly configurable systems, many still in service since the 1980's and, thanks to affordable upgrades, performing with the enhancements of today's telecommunication technologies. Tadiran is furthering its commitment to provide cost-effective systems that offer adaptability to future technologies and deep configurability to meet the needs of specific industries both large and small. Tadiran America Business Partners are qualified to sell, install and maintain Tadiran telephone systems.

EMERALD ICE - INTEGRATED COMMUNICATIONS EXCHANGE

The Emerald ICE is Tadiran's fully integrated digital phone system loaded with sophisticated features providing powerful, scalable technology at an extremely affordable price. This system paves the way for your company's future by combining functionality and value, allowing the addition of new capabilities and capacity, like unified messaging and PRI-T1 connectivity, as your business needs grow.

AUDIO HELP USER GUIDE*

What good is a phone system with advanced features if you can't remember how to use them? The Audio Help User Guide assists any user right at their phone...no need for special training sessions or calls to a system guru. At the touch of the help button, intuitive voice prompts provide step-by-step audio instructions on how to use the features of the system...powerful features that will increase employee productivity. The User Guide will get your staff quickly up to speed on the use of their telephone and ensure that you continue to get the full value of your investment by helping new employees and retraining those who may have forgotten.



Audio Help User Guide

ADVERTISE YOUR BUSINESS TO A CAPTIVE AUDIENCE

With Vibecast, the optional message-on-hold system, you will retain more callers and increase demand for your products and services. Every time a caller is placed on hold, they are greeted by custom-designed, studio quality messages** crafted to promote your business and make the caller's time on hold seem short and worthwhile.



Vibecast message-on-hold system

* Requires voicemail or unified messaging option

** The first set of messages is included with purchase of Vibecast

A COMPLETE BUSINESS SOLUTION

TAKE THE ONLINE TOUR: WWW.EMERALDICE.NET



Unified Messaging Center user interface

VOICEMAIL/UNIFIED MESSAGING

The Emerald ICE offers a range of voicemail capabilities to suit the needs of your business now and in the future. The standard 8-port configuration features auto-attendant which greets callers and directs them to appropriate extensions, a dial-by-name directory and a flexible messaging system that can call your cell phone to notify you of new voicemail messages.

UNIFIED MESSAGING CENTER (uCMC) offers these same features plus advanced, efficiency-enhancing capabilities such as call recording, over 500 hours of message storage, and voicemail-email management from your favorite email inbox. Unified Messaging offers your employees the flexibility to retrieve voicemail messages on a PC or through any telephone both onsite and offsite. No matter where they are, your employees can improve responsiveness to customers and others within your organization. uCMC adds powerful custom routing that users manage in their individual mailboxes. This includes the option to have callers press a digit to be transferred to your cell phone.



MEET ME CONFERENCING

The powerful, yet easy to use conferencing system can simultaneously accommodate up to four, eight-party conferences. Each party that enters a conference bridge simply dials a 3 digit number, or is transferred to that number.

BOTTOM LINE BENEFITS

- Project a professional image
- Process calls more efficiently
- Reduce training time and costs
- Realize more value with more features



The Emerald ICE KSU, Deluxe 28-button telephone in black and white, and the 14-button, Standard telephone shown in black.

PROFESSIONAL GRADE TELEPHONES



This stylish, 28-button telephone offers 3 interactive menu-keys, 28 dual-color LED programmable buttons, a high-quality speaker, a built-in headset jack and a high contrast LCD. A three-position desk pedestal also serves as a wall-mounting bracket.



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